



PUBLIC SERVICE ANNOUNCEMENT

Date: January 29, 2026
To: Media Outlets
From: Shane Bowles, Public Works Director
Re: Water Service Update

Although several water line breaks have been repaired, water service has not yet been fully restored. The City's water storage tanks are refilling slowly and currently do not have enough pressure to push water throughout the entire system.

We are aware that some areas in the southwest portion of Big Spring had water service restored late last night, but are now experiencing low to no water pressure again. Utility crews continue to locate and repair remaining leaks and closely monitor tank levels and system pressure. Work will continue until water service is fully restored citywide.

All customers in the southwest portion of Big Spring are under a BOIL WATER NOTICE and should boil their water before consumption (e.g., washing hands/face, brushing teeth, drinking, etc.) to ensure destruction of all harmful bacteria and other microbes. Water for drinking, cooking, and ice making should be brought to a vigorous rolling boil and boiled for two minutes before use.

We appreciate the community's continued patience and understanding.

