



PUBLIC SERVICE ANNOUNCEMENT

Date: January 9, 2026
To: Media Outlets
From: Sandy G. Smith, Finance Director
Re: Water Office Closed to the Public

The City of Big Spring Water Office is temporarily closed to the public until further notice due to a malfunctioning main entrance door that poses a safety hazard to individuals entering and exiting the building. We appreciate your patience and understanding as repairs are made.

Options for customers to make payments:

1. Pay online with a credit/debit card at <https://bigspringtx.municipalonlinepayments.com/bigspringtx/utilities>
2. Pay via the automated phone system with a debit or credit card by calling 833-227-1752.

If you have any questions, please contact the Finance Department at 432-264-2514.