



CITY OF BIG SPRING

310 NOLAN STREET, BIG SPRING, TX 79720

PUBLIC SERVICE ANNOUNCEMENT

For Immediate Release

August 20, 2015

Due to an internal printing error, City of Big Spring Water Utility customers in Zone 3 were sent the previous month's bill rather than the current bill. Zone 3 customer account numbers are prefixed as follows: 24-xxxx-xx through 34-xxxx-xx. These customers will be mailed the current bill shortly.

If you have already paid your bill, the Water Billing Office will adjust your account accordingly in next month's billing, if necessary. If the amount paid was less than the actual amount due, customers will not be assessed any late fees or disconnects.

We apologize for any inconvenience this may have caused. For questions or inquiries, please contact Donald Moore at (432) 264-2513, or email dmoore@mybigspring.com.

Thank you,

City of Big Spring Administration